

PTO/SB/82 (05-03)

Approved for use through 11/30/2005. OMB 0651-0135

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ATTORNEY OR
AUTHORIZATION OF AGENT**

| | |
|------------------------|--------------------|
| Application Number | 09/902,280 |
| Filing Date | 07/10/2001 |
| First Named Inventor | Srinivas Venkatram |
| Art Unit | 2121 |
| Examiner Name | BOOKER, KELVIN E |
| Attorney Docket Number | 117.011 |

I hereby revoke all previous powers of attorney or authorizations of agent given in the above-identified application:

☒ A power of Attorney or Authorization of Agent is submitted herewith.

OR

☐ Please change the correspondence address for the above-identified application to:☐ Customer NumberPlace Customer
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OR

| | | | | | |
|--|-------------------------------------|-------|----------------|-----|-------|
| <input type="checkbox"/> Firm or Individual Name | Otto O. Lee, Esq. | | | | |
| Address | Intellectual Property Law Group LLP | | | | |
| Address | 12 South First Street Suite 1205 | | | | |
| City | San Jose | | | | |
| Country | USA | State | CA | Zip | 95113 |
| Telephone | (408) 286-8933 | Fax | (408) 286-8932 | | |

I am the:

☒ Applicant/Inventor.
☐ Assignee of record of the entire interest. See 37 CFR 3.71.
Statement under 37 CFR 3.73(b) is enclosed. (Form PTO/SB/96)**SIGNATURE of Applicant or Assignee of Record**

| | | | |
|-----------|--------------------|-----------|--|
| Name | Srinivas Venkatram | | |
| Signature | | | |
| Date | 17/ Dec/2003 | Telephone | |

NOTE: Signatures of all the inventors or assignees of record of the entire interest or their representative(s) are required. Submit multiple forms if more than one signature is required, see below*.

☒ Total of 01 forms are submitted.

This collection of information is required by 37 CFR 1.36. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 3 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

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PTO/SB/81 (05-03)

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**POWER OF ATTORNEY OR
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| | |
|------------------------|-----------------------------|
| Application Number | 09/902,280 |
| Filing Date | 07/10/2001 |
| First Named Inventor | Srinivas Venkatram |
| Title | Knowledge Driven Systems... |
| Art Unit | 2121 |
| Examiner Name | BOOKER, KELVIN E |
| Attorney Docket Number | 117.011 |

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Practitioner(s) named below:

| Name | Registration Number |
|----------------|---------------------|
| Otto O. Lee | 37,871 |
| Debbie Chun | 38,700 |
| Juneko Jackson | 48,870 |
| | |
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Otto O. Lee, Esq.

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I am the:



Applicant/Inventor.

Assignee of record of the entire interest. See 37 CFR 3.71.
Statement under 37 CFR 3.73(b) is enclosed. (Form PTO/SB/98).**SIGNATURE of Applicant or Assignee of Record**

| | |
|-----------|---------------------------|
| Name | Srinivas Venkatram |
| Signature | <i>Srinivas Venkatram</i> |
| Date | 17 Dec 2003 |

Telephone

NOTE: Signatures of all the inventors or assignees of record of the entire interest or their representative(s) are required. Submit multiple forms if more than one signature is required, see below.



Total of 01 forms are submitted.

This collection of information is required by 37 CFR 1.31 and 1.33. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 3 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

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DATE: December 24, 2003

TO: Commissioner for Patents – Art Unit: 2121- Examiner Kelvin Booker

COMPANY: UNITED STATES PATENT & TRADEMARK OFFICE

PHONE NO.:

FAX NO.: 1-703-872-9306

FROM: Juneko Jackson

OUR REF.: KRISHNA.VENKAT.PT4

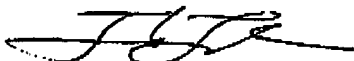
NUMBER OF PAGES INCLUDING COVER: 4

RE: Application No.: 09/902,280
REQUEST FOR COPY OF NON-FINAL ACTION MAILED 12/15/2003

Please see attached.

If there is any problem with this transmission, please contact us.

Sincerely,
INTELLECTUAL PROPERTY LAW GROUP LLP



Juneko Jackson (Reg. No. 48,870)

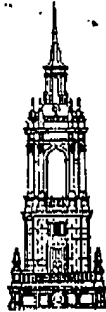
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Attn: TC 2100
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Arlington, VA 22313-1450

Re: REQUEST FOR COPY OF OFFICE ACTION

Inventor: Srinivas Venkatram
Serial No.: 09/902,280
Filing Date: 07/10/2001
Title: *"Knowledge driven systems and modus operandi for customer, client and sales transactions"*
Art Unit: 2121
Examiner: Booker, Kelvin E.
Confirm. No.: 1527
Our Ref.No.: Krishna.Venkat.PT4
Customer No: 24943

Dear Sir:

We kindly request that a copy of the recently mailed non-final office action of December 15, 2003 be forwarded to us immediately to our San Jose address, as the new attorneys of record. Please find enclosed copies of the Revocation of Power of Attorney and new Power of Attorney form for the patent application identified-above in the name of Srinivas Venkatram.

Please further change the attorney docket no. from 117.011 to Krishna.Venkat.PT4. Our customer number is 24943.

If you should have any questions, please contact us.

Sincerely,

Juneke Jackson (Reg. No. 48, 870)
Enclosure

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I hereby certify that this correspondence is being facsimile transmitted to the U.S. Patent and Trademark Office, Fax No. (703) 872-9306 on December 24, 2003.

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